

CONTINUING CARE QUESTIONNAIRE

A list of questions to ask when you and your loved one visit a continuing care retirement community.

Questions about the Contract

What total fees must be paid, including the entrance fee, monthly fees, processing fees, and other fees?

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How often—and under what circumstances—can the monthly fee be increased?

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Is the entrance fee refundable?

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What are the terms or refund policy if your loved one decides to leave the community?

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What services are included in the baseline fees?

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What services cost extra?

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Are credits given for meals or other services when your loved one is absent from the community (e.g. if he or she goes on an extended vacation)?

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Does the facility's nursing center participate in Medicare?

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Does the facility's nursing center accept Medicaid?

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What type of insurance—including health insurance, long-term care insurance, renters insurance, etc.—does the facility require residents to carry?

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Under what conditions can the community terminate the agreement?

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What are the residents' legal rights?

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